



Dear Customer

20 July 2009

As part of a strategic business decision, Bausch & Lomb is consolidating its range of cleaning and conditioning products so the company can put its resources behind new technologies.

As a result of this decision:

- Boston Original Cleaning Solution and Boston Original Conditioning Solution (Conditioning Solution and Concentrated Cleaner in South Africa) are being discontinued
- Customers are being transitioned to Boston Advance Cleaning Solution and Boston Advance Conditioning Solution

Market leading Boston Advance RGP solutions provide safe cleaning, disinfection and storage, in addition to significantly enhancing the wearing comfort on insertion and throughout the day. Designed with modern RGP materials in mind, this is achieved with a unique combination of biocompatible, moisture-retaining conditioning agents which improve wetting, cushion the lens and reduce lens lid interaction.

We recognise that this transition has resulted in a back order of the Original Conditioning Solution and Concentrated Cleaner products and apologise for any inconvenience this may have caused.

Backorders of these original products will be fulfilled with the corresponding products from the Boston Advance range, and at the same retail price. We do have Boston Simplus (a one bottle multi-action solution for RGP Lenses) available on our range until the Boston Advance product become available.

Customers who have the Original Cleaning or Conditioning Solution can continue to safely and effectively use these as directed within their expiration dates.

At Bausch & Lomb, we are committed to providing our customers with the highest quality products. Boston solutions are the leading care products for gas permeable lens wearers, and have been safely and successfully used for over 25 years.

If you have any further questions about the transition or need additional information, please contact the undersigned, the customer service teams or your sales consultant.

Sincerely,
Deryn Roberts
Lenscare Manager-South Africa
082 458 8121